



Doña Ana Community Resource Guide

**RESILIENCE
LEADERS**



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Mission 43

Resource Agencies 44

1. A New Hope Therapy Center 45

Street Address: 715 E. Idaho, Suite 2B City: Las Cruces
County: Dona Ana State: New Mexico Zip Code: 88001 45

2. Nexus Counseling Center 46

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Food Sector

Mission

To identify gaps in county services, strengthen service organizations, and create a networked countywide system of services, timely support and empowerment. Identifying solutions that meet the needs of those county residents with and without access to the web.

Food insecurity is strengthened with food pantries and food banks in all community centers, schools and campuses — with support from new public-private sector partnerships and apps to organize distribution.

The 100% New Mexico action team on food focuses on food security. The team assesses where gaps in food security services are and works to implement solutions. Food banks at schools, colleges and other venues are explored for feasibility and innovations are developed. Private and public sector partnerships are developed between the food industry and local food banks and pantries

Resource Agencies

1. Loaves & Fishes
2. New Mexico Department of Health- WIC
3. Morning Star United Methodist Church Lighthouse
4. Calvary Baptist Church Food Pantry
5. Gospel Rescue Mission
6. El Caldito Soup Kitchen
7. Salvation Army
8. Income Support Division/ Supplemental Nutrition Assistance Program
9. Mesilla Valley Community of Hope/ Fairlight Community Gardens
10. Human Services Department of New Mexico
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13. Casa de Peregrinos
14. Benavidez Senior Center
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17. University Hills Elementary School
18. Farmers Market
19. Las Cruces Public Schools
20. Munson, Benavidez
21. Aggie Cupboard
22. Gadsden High School

1.Loaves and Fishes

Street Address: 320 Southgate Court

City: Las Cruces **County:** Dona Ana **State:** NM **ZipCode:** 88005

Phone: (575) 523-1272

Website: None

Email: None

Hours and Days of Operation: Monday-Thursday (9am-2pm), 1st through the 15th of the month.

Costs for Services: No cost

Qualifications: Clients must meet income guidelines. (**Note: Bring ID or Loaves and Fishes ID, proof of income, and proof of location (physical address)**).

Languages spoken: English & Spanish

Available to: Clients 60 years old and over.

Services (face to face): Each client will receive a 2-month supply of canned and dry goods. This includes some dairy products.

Services (online): None

WIFI availability: None

Transportation support to services: Bus stop is a 6 minute (0.3 miles) walk. Head northwest on Southgate Court toward Amador Road, then turn left onto Amador Road.

Waitlist: Not at the moment.

Social Media Links: N/A

COVID-19 CONCERNS: Pick up at agency: curbside, face mask, & 6ft social distance.

Home deliveries: Goods will be placed outside the client's door. Staff members will then call to notify clients their goods have been delivered. (**Note: Home deliveries are available to clients who physically cannot come into the office.**)

2. New Mexico Department of Health- WIC

Street Address: 1170 N. Solano Dr. Suite K

City: Las Cruces **County:** Dona Ana **State:** NM **Zip Code:** 88001

Phone: (575) 528-5047; Call to schedule an appointment. (**Note: To learn more about New Mexico WIC call 866-867-3124**)

Website: <https://www.nmwic.org> **Email:** N/A

Hours and Days of Operation: Monday- Friday (8am-12pm) & (1pm-5pm).

Cost of Services: No cost

Qualifications: Live in the state of NM (*provide physical address for proof of residency*); Include one or more of these individuals (*person currently pregnant, breastfeeding a baby under one year of age, had a baby or was pregnant in the last 6 months, a baby who is less than 1-year old, or a child who is less than 5-years old*); Low-income. (**Note: Bring ID, proof of residency (physical address), proof of income for the last 30 days.**)

Languages spoken: English/Spanish; translator available upon request.

Available to: WIC Food assistance for low-income pregnant, breastfeeding(nursing), and postpartum women, infants, and children up to the age of 5 years old.

Services (face to face): Curbside appointments. Clients will fill out applications, staff members will bring applications in and then prepare items needed.

Services (online): Basic nutrition education. Class topics: Child Health, Breastfeeding, Women's Health & Pregnancy, Women's Health, Family Health, and Infant Health.

Transportation support to services: Bus stop is a 2 minute walk (410ft). Head southeast toward N Solano Dr, turn right toward N Solano Dr, then turn left onto N Solano Drive.

Waitlist: None **Social Media Links:** N/A **WIFI availability:** Yes

COVID-19 CONCERNS: All employees must wear a mask and gloves at all times. Workspaces are sanitized daily. All appointments are curbside. (**Note: No client enters the building unless the client arrives by bus or by foot. Clients are able to come into the building only if they have a mask. Masks will be provided if the client has no access to a mask.**)

3.Morning Star United Methodist Church Lighthouse

Street Address: 2941 Morning Star Dr. (Note: Corner of Morning Star Dr. & Roadrunner Parkway; *next to Camino Real Middle School*)

City: Las Cruces **County:** Dona Ana **State:** NM **Zip Code:** 88011

Phone: (575) 521-3770

Website: <http://www.mstarlc.church>

Email: info@mstarlc.church

Hours and Days of Operation: 1st and 3rd Tuesday of every month from 9am-11am.

Qualifications/Costs for Services: Please bring picture ID

Languages spoken: English and Spanish

Available to: Open to residents of Dona Ana County.

Services (face to face): Food, Clothing and Hygiene products are given, depending on product availability. Healthcare screenings and Referral services available. Emergency bags (food and hygiene products) are available during the week only during office hours (Monday-Thursday: 9am-1pm)

Services (online): Narcotics Anonymous (NA), Alcoholics Anonymous (AA), Bible study's (Co-ed: Wednesdays @9am / Women's: Thursday's @9am)

Transportation support to services: Bus stop is a 3 minute walk (0.1 miles) from the agency. Head east toward Morning Star Dr, a right toward Morning Star Dr, another right onto Morning Star Dr, then a right onto Roadrunner Parkway.

Waitlist: None **Social Media Links:** N/A **WIFI availability:** Yes, ask for password

COVID-19 CONCERNS: (Note: Pick up at agency: curbside/drive thru, volunteers load vehicles. All volunteers required to wear masks and practice social distancing.)

4.Calvary Baptist Church Food Pantry

Street Address: 1800 S. Locust

City: Las Cruces **County:** Dona Ana **State:** NM **Zip Code:** 88001

Phone: (575) 522-7900

Website: <http://cbclasruces.org>

Email: cbcoffice@cbclasruces.org

Hours and Days of Operation: Wednesdays from 10am- 12pm

Costs for Services: No service cost.

Qualifications: Must bring picture ID with utility bill (physical address), Limited to once every 30 days.

Languages spoken: English/Spanish

Available to: Open to residents of Dona Ana Community

Services (face to face): 1 Box or bag per person (Canned, frozen, or dry perishables.)

Services (online): None

WIFI availability: None

Transportation support to services: Bus stop is a 3 minute (0.2 miles) walk from the agency. Head east toward S Locust Street, turn left toward S Locust, then a left onto Missouri Avenue. Destination will be on the right.

Waitlist: No waitlist besides waiting in line

Social Media Links: N/A

COVID-19 CONCERNS: **(Note:** Pick up at agency: (curbside) Staff places boxes in vehicle. Masks are required for staff members and residents of the community arriving at the agency. Social distancing and sanitization requirements.)

5. Gospel Rescue Mission

Street Address: 1050 W. Amador Ave

City: Las Cruces **County:** Dona Ana **State:** NM **Zip Code:** 88005

Phone: (575) 523-7727

Website: www.lcgrm.org/

Email: hope@lcgrm.org

Hours and Days of Operation: Intakes (M-F from 2pm-4pm); Donations (7 days a week from 8am-5pm)

Qualifications/Costs for Services: No cost.

Languages spoken: English/Spanish

Available to: Intakes are for the homeless or anyone in need of a place to stay.

Services (face to face): Serves 3 meals (breakfast, lunch, and dinner) a day to the general public and provides intakes for the homeless and anyone in need of shelter.

Services (online): None

WIFI availability: Individuals need approval

Transportation support to services: Bus stop is 2 minutes away (0.1 miles); head west on Amador Road toward Mcswain Drive. Destination will be on the right.

Waitlist: Intakes: yes (note: a list of people on queue that are in line to receive the service)

Social Media Links: None

COVID-19 CONCERNS: (**Note:** Staff members and clients must wear masks and sanitation takes place 3 times a day)

6.El Caldito Soup Kitchen

Street Address: 999 West Amador Avenue

City: Las Cruces **County:** Dona Ana **State:** New Mexico **Zip Code:** 88005

Phone: (575) 525-3831

Website: <https://www.elcalditolc.org/>

Email: elcalditosoupkitchen@gmail.com

Social Media:

<https://www.instagram.com/explore/locations/508974559/el-caldito-soup-kitchen/>

https://www.facebook.com/elcalditosoupkitchen/?ref=br_rs

Hours and Days of Operation: Saturday (11:30 a.m.-12:30 p.m.), Sunday- Friday (11:30 a.m. -1:00 p.m.)

Costs of Services: None

Languages spoken: English and Spanish

Available to: Everyone who is interested

Services (face to face): Meal and breakfast, only carry out due to Covid-19

Services (online): None

Wi-Fi availability: None

Transportation support to services: The nearest bus stop is Amador at McSwain, Las Cruces, NM 88005. It is a 4-minute walk (0.2 mile). Head east on Amador Rd toward Mcswain Dr.

Waitlist: People need to wait in line for their food.

COVID-19 concerns: Follow COVID-19 guidelines, including wearing a mask, and social distancing

7.Salvation Army

Street Address:1590 E. California Avenue

City: Las Cruces **County:** Dona Ana **State:** New Mexico **Zip Code:** 88001

Phone: (575) 524-4713 **Website:** <https://lascruces.salvationarmy.org/> **Email:** None

Social Media: <https://www.facebook.com/SalvationArmyofLasCruces/>

<https://www.instagram.com/salvationarmyus/>

<https://www.pinterest.com/salvationarmyus/>

<https://twitter.com/SalvationArmyUS>

<https://vimeo.com/sharechange>

<https://www.youtube.com/SalvationArmyUSA>

Hours and Days of Operation: Church-- Sunday- Friday (9 a.m.- 5 p.m.) and food assistance-- Thursday (12 p.m.- 3 p.m.)

Costs of Services: None

Languages spoken: English and Spanish

Available to: All of Dona Ana county, families and individuals in need. Please bring an ID (any country), proof of residency from the Dona Ana county.

Services (face to face): Provide food, clothing, furniture and toys in Christmas, rent and utility assistance, teen activities, spiritual worship and a family store.

Services (online): None

Wi-Fi availability: None

Transportation support to services: Only for the Church

COVID-19 concerns: Follow COVID-19 guidelines, including wearing a mask, and social distancing

Waitlist: Only for assistance with electric bills

8.Income Support Division / Supplemental Nutrition Assistance Program (SNAP)

Street Address: 2121 Summit Ct , Las Cruces, NM 88011

655 Utah Ave, Las Cruces, NM 88001-6006

220 Crossett Lane, Anthony, NM 88021

Phone: Las Cruces: (575) 524-6568 and (575) 524-6500

Anthony: (575) 882-5781

TTY - Hearing Impaired: 1-855-227-5485

Website: <https://www.hsd.state.nm.us/>

Social Media: <https://twitter.com/NMHSD>

<https://www.facebook.com/NMHSD>

Email: ISD.ConstituentServ@state.nm.us

Hours and Days of Operation: Monday- Friday (10 a.m.-12 p.m.)

Costs of Services: None

Languages spoken: English and Spanish

Available to: Individuals and families with a low income and limited resources. Please call or seek assistance in the main office to make sure you are eligible to apply.

Services (face to face): Financial assistance to purchase food products in participating grocery stores. You must be a U.S. Citizen or a qualified lawful resident, you must have proper identification, and you must list who lives and eats at the household

Services (online): Brochures, important information and facts

Wi-Fi availability: None

Transportation support to services: None

COVID-19 concerns: Follow COVID-19 guidelines, including wearing a mask, and social distancing.

Waitlist: None

9. Mesilla Valley Community of Hope/ Fairlight Community Gardens

Street Address: 999 W. Amador Ave.

City: Las Cruces **County:** Dona Ana **State:** NM **Zip Code:** 88005

Phone: (575) 523-2219

Website: www.mvcommunityofhope.org

Email: hope@zianet.com; Camp Hope Outreach Coordinator: camphopelc@gmail.com

Hours and Days of Operation: Monday-Thursday (8am-5pm), Friday's (8am-4pm)

(Note: Lunch breaks 11:15am-12:15pm)

Qualifications/Costs for Services: Free; (Work/trade) Work in the community garden for 1 hour per week and receive a weekly box of produce depending on community input .

Languages spoken: English & Spanish

Available to: At risk and homeless individuals.

Services (face to face): Intensive Case Management, Individual Action Plans, Assistance and Referrals to other social service agencies (*Medical and mental health care, child day care, or food assistance programs*), Laundry (M-Thurs (*1st five people*), T-Thurs(*7 loads*)), Shower program (8am-10:30am then 12:15pm-1:30pm), mail services, homeless legal clinic (*Local attorneys provide limited pro bono services biweekly, as availability allows*), Income support, SSI/SSDI Application Assistance, Employment Referrals.

WIFI availability: N/A

Transportation support to services: Emergency transportation, as funding allows. Bus stop is a 5 minute (0.3 miles) walk. Head east toward Amador Road, then turn left onto Amador Road. Destination will be on the right.

Waitlist: N/A

Social Media Links: Facebook (Mesilla Valley Community of Hope)

COVID-19 CONCERNS: (**note:** 6ft social distancing, must wear masks at all times for the safety of yourself and others.)

10.Human Services Department of New Mexico

Address: 655 Utah Ave/ 2121 Summit Ct

City: Las Cruces **County:** Dona Ana **State:** NM **Zip Code:** 88005

Phone: (575) 524-6500/ (575) 524-6568

Website: <https://www.hsd.state.nm.us/>

Social Media: <https://www.facebook.com/NMHSD>

<https://twitter.com/NMHSD>

Hours and Days of Operation: Monday-Friday (8am-4:30pm)

Qualifications/Costs for Services: Please call the center for more information and to make sure you apply for any of the programs. You can apply online, via a phone call, or a paper document. No costs for services.

Languages spoken: English, Spanish, and translator if needed

Available to: Low-Income individuals and families.

Services (face to face):Low Income Home Energy Assistance Program (LIHEAP) and cash assistance, food stamps assistance.

WIFI availability: None

Transportation support to services: None

Waitlist: None

COVID-19 CONCERNS: Follow COVID-19 guidelines, including wearing a mask, and social distancing.

11.San Pedro Catholic Mission

Street Address: 137 Lomas Avenue

City: Mesquite **County:** Dona Ana **State:** New Mexico **Zip Code:** 88048

Phone: (575) 233-3977

Website: <http://san-pedro-catholic.edan.io/> **Email:** None

Social Media: None

Hours and Days of Operation: Every 2nd Tuesday of every month (10:30am - 12:30pm).

Costs of Services: None

Languages spoken: English and Spanish

Available to: All of Dona Ana county, families and individuals in need. Please bring an ID.

Services (face to face): Provide food assistance to families and individuals throughout Dona Ana County.

Services (online): None

Wi-Fi availability: None

Transportation support to services: none

COVID-19 concerns: Follow COVID-19 guidelines, including wearing a mask, and social distancing

Waitlist: None, but please call before arriving at the location.

12. United University Methodist Church

Street Address: 2000 S. Locust

City: Las Cruces **County:** Dona Ana **State:** New Mexico **Zip Code:** 88001

Phone: (575) 522-8220

Website: <http://uumc-lc.org/> **Email:** info@uumc-lc.org

Social Media: <https://www.facebook.com/uumclasruces>

<https://www.instagram.com/universityunitedmethodist/>

<https://twitter.com/UUMCLasCruces>

Hours and Days of Operation: Food pantry: 1st and 3rd Friday of every month (9-11 a.m.) and church: Monday-Thursday (9am-4pm) Friday (9am-12pm)

Costs of Services: None

Languages spoken: English and Spanish

Available to: All of Dona Ana county, families and individuals in need. Please bring an ID.

Services (face to face): Provide food assistance to families and individuals throughout Dona Ana County.

Services (online): None

Wi-Fi availability: None

Transportation support to services: None

COVID-19 concerns: Follow COVID-19 guidelines, including wearing a mask, and social distancing

Waitlist: None, but please call before arriving at the location.

13.Casa de Peregrinos

Street Address: 999 W. Amador Ave., Suite F

City: Las Cruces **County:** Dona Ana **State:** New Mexico **Zip Code:** 88005

Phone: (575) 523- 5542

Website: <https://www.casadeperegrinos.org/> **Email:** cdplascruces@gmail.com

Social Media: <https://www.facebook.com/cdplascruces/?ref=hl>

<https://www.instagram.com/casadepere/>

<https://www.youtube.com/channel/UCDqb-FzTYP0KpsjDrHriv8w>

Hours and Days of Operation: Food pantry: Monday, Wednesday and Friday (9 am-11 am)

Costs of Services: None

Languages spoken: English and Spanish

Available to: All of Dona Ana county, families and individuals in need. Please bring an ID and proof of residency.

Services (face to face): Provide food assistance to families and individuals throughout Dona Ana County. Closed on December 24th, 25th and January 1st.

Services (online): None

Wi-Fi availability: None

Transportation support to services: The nearest bus stop is Amador at Gospel Rescue Mission, Las Cruces, NM 88005. It is a 5-minute walk (0.3 mile). First, Head east toward Amador Rd then turn left onto Amador Rd. Your destination will be on the right.

COVID-19 concerns: Follow COVID-19 guidelines, including wearing a mask, and social distancing

Waitlist: None, but please call before arriving at the location.

14. Benavidez Senior Center

Street Address: 1045 McClure Rd.

City: Las Cruces **County:** Dona Ana **State:** New Mexico **Zip Code:** 88007

Phone: (575) 541- 2005 **Email:** None

Website:

https://newmexico.networkofcare.org/aging/services/agency.aspx?pid=BenavidezCommunityCenterLasCruces_1534_1_0

Social Media: None

Hours and Days of Operation: Food pantry: 1st Thursday of every month (3-5 p.m.)

Costs of Services: None

Languages spoken: English and Spanish

Available to: All of Dona Ana county, families and individuals in need. Please bring an ID and proof of residency.

Services (face to face): Provide food assistance to families and individuals throughout Dona Ana County.

Services (online): None

Wi-Fi availability: None

Transportation support to services: None

COVID-19 concerns: Follow COVID-19 guidelines, including wearing a mask, and social distancing

Waitlist: None, but please call before arriving at the location.

15.Sage Senior Center

Street Address: 6121 Reynolds Drive

City: Las Cruces **County:** Dona Ana **State:** New Mexico **Zip Code:** 88011

Phone: (575) 523- 5542 **Email:** None

Website:

https://newmexico.networkofcare.org/aging/services/agency.aspx?pid=SageCafeSeniorCenterLasCruces_1534_1_0

Social Media: None

Hours and Days of Operation: Food pantry: 1st Monday of every month (10:30 -12:30p.m.)

Costs of Services: None

Languages spoken: English and Spanish

Available to: All of Dona Ana county, individuals older than 60 years. Please bring an ID and proof of residency.

Services (face to face): Provide food assistance to families and individuals throughout Dona Ana County.

Services (online): None

Wi-Fi availability: None

Transportation support to services: None

COVID-19 concerns: Follow COVID-19 guidelines, including wearing a mask, and social distancing

Waitlist: None, but please call before arriving at the location.

16.Our Lady of Guadalupe

Street Address: 3600 Paroquia Street

City: Las Cruces **County:** Dona Ana **State:** New Mexico **Zip Code:** 88001

Phone: (575) 526-8171

Website: <http://olgtortugas.com/>

Email: None

Hours and Days of Operation: 2nd Monday of every month (2:30 p.m.)

Costs of Services: None

Languages spoken: English and Spanish

Available to: Anyone in the community who signs up

Services (face to face): Because of COVID-19 they are only assisting people through the drive thru. The church will provide anyone who signs up food assistance, like a food pantry. Please make sure you bring an identification and a billing statement.

Services (online): None

Wi-Fi availability: None

Transportation support to services: None

COVID-19 concerns: Follow COVID-19 guidelines, including wearing a mask and staying in your car until someone comes to assist you.

Waitlist: None

17.University Hills Elementary School

Street Address: 2005 S Locust Street

City: Las Cruces **County:** Dona Ana **State:** New Mexico **Zip Code:** 88001

Phone: (575) 527-9649

Website: <https://sites.google.com/a/lcpsmail.org/uhes/>

Email: None

Hours and Days of Operation: Monday- Friday (9:30 a.m.-11:30 a.m.)

Costs of Services: None

Languages spoken: Spanish and English

Available to: Any student that is enrolled in the school and their families.

Services (face to face): Daily breakfast and lunch, please bring student identification when picking up the meals.

Services (online): Only online classes for the students

Wi-Fi availability: None

Transportation support to services: None

COVID-19 concerns: Follow COVID-19 guidelines, including wearing a mask, and social distancing.

Waitlist: None

18.Farmers' Market

Street Address: 221 N Main St, Las Cruces, NM 88001

City: Las Cruces **County:** Dona Ana **State:** New Mexico **Zip Code:** 88001

Phone: (575) 201-3853

Website: <https://www.farmersandcraftsmarketoflascruces.com/>

Email: fcmlcinc@gmail.com

Social Media:

<https://www.facebook.com/LasCrucesMarket/posts/3598439523532557:0>

Hours and Days of Operation: Office hours- Tuesday - Thursday (9:30 am - 1:30 pm) and market-Wednesday and Saturday (8:30 a.m.-1:00 p.m.)

Costs of Services: None

Languages spoken: English and Spanish

Available to: Everyone in the community.

Services (face to face): Electronic Benefit Transfer (EBT) double-up. Every time someone buys a product they get a token, and after earning some tokens, you can spend them on food products.

Services (online): None

Wi-Fi availability: None

Transportation support to services: None

COVID-19 concerns: Follow COVID-19 guidelines, including wearing a mask, and social distancing. Farmers' Market has a certification for practicing safe COVID-19 guidelines.

Waitlist: None

19.Las Cruces Public Schools

Street Address: 505 S. Main Street, Suite 249

City: Las Cruces **County:** Dona Ana **State:** New Mexico **Zip Code:** 88001

Phone: (575) 527-5800

Website: <http://www.lcps.net/>

Email: None

Hours and Days of Operation: Monday- Friday (9:30 a.m.-11:30 a.m.)

Costs of Services: None

Languages spoken: English and Spanish

Available to: Any student (ages 1-18) that is enrolled in the school and their families.

Services (face to face): The nutritious program is providing breakfast and lunch meals. Either the student or parent can pick up the meal but make sure you bring the student's school identification.

Services (online): None, apart from the online classes for the students

Wi-Fi availability: None

Transportation support to services: Yes, buses go out to different sites and places in order to make sure all the students and their families have an opportunity to pick up their meals.

COVID-19 concerns: Follow COVID-19 guidelines, including wearing a mask, and social distancing.

Waitlist: None

20. Munson, Benavidez Senior Center and Sage Café

Street Address: Munson Center: 975 S Mesquite, Las Cruces, NM 88001

Benavidez Center: 1045 McClure Rd, Las Cruces, NM 88007

Sage Café: 6121 Reynolds Drive, Las Cruces, NM 88011

Phone: (575) 528-3000

Website: <https://www.las-cruces.org/1688/Senior-Programs>

Email: None

Hours and Days of Operation: Munson Center: Monday-Friday (8:00 a.m. – 5:00 p.m.)

Benavidez Center: Monday- Friday (9:00 a.m.-2:00 p.m.)

Sage Café: Tuesday- Friday (9:00 a.m.-2:00 p.m.)

Costs of Services: None

Languages spoken: English and Spanish

Available to: Seniors (age 50 and older)

Services (face to face): Workshops, a place to talk and have a good time with other people, serves meals. It is recommended to make a \$2.50 donation for the meals provided but not required.

Services (online): None

Wi-Fi availability: None

Transportation support to services: Vans are used to assist people, if needed.

COVID-19 concerns: Follow COVID-19 guidelines, including wearing a mask, and social distancing.

Waitlist: None

21. Aggie Cupboard

Street Address: 906 Gregg Street.

City: Las Cruces **County:** Dona Ana **State:** New Mexico **Zip Code:** 88003

Phone: (575) 646-7636

Website: <https://aggiecupboard.nmsu.edu/>

Social Media: <https://www.facebook.com/AggieCupboard/>

Email: aggiecupboard@nmsu.edu

Hours and Days of Operation: Food Donation Drop-off Hours-- Tuesdays (9:30am -11am) and Thursdays (1pm - 3pm) Please donate only non-perishable items. Food Distribution Hours-- Tuesdays (11 am-1:30 pm) and Thursdays (3 pm-6 pm).

Costs of Services: None

Languages spoken: English and Spanish

Available to: Anyone in the community who goes to NMSU. Please bring your NMSU identification and something to carry about 70 lbs of food.

Services (face to face): Receive about 70 lbs of non-perishable food.

Services (online): None

Wi-Fi availability: None

Transportation support to services: The nearest bus stop is NMSU DACC at Griggs St, University Park, NM 88003. It is a 2-minute walk (394 ft). First Head east toward Gregg St and then turn right onto Gregg St. The destination will be on the left.

COVID-19 concerns: Follow COVID-19 guidelines, including wearing a mask and staying in your car until someone comes to assist you.

Waitlist: None

22.Gadsden High School

Street Address: 6301 Highway 28

City: Anthony **County:** Dona Ana **State:** New Mexico **Zip Code:** 88021

Phone: (575) 882-6300

Website: <http://ghs.gisd.k12.nm.us/>

Social Media: None

Email: None

Hours and Days of Operation: 3rd Tuesday of every month (10 am-1pm).

Costs of Services: None

Languages spoken: English and Spanish

Available to: Students and their families who attend Gadsden High School

Services (face to face): Food distribution, pantry. No documentation needed.

Services (online): None

Wi-Fi availability: None

Transportation support to services: Yes, every social worker is designated an area in the community to deliver the food in needed.

COVID-19 concerns: Follow COVID-19 guidelines, including wearing a mask and staying in your car until someone comes to assist you.

Waitlist: None

Housing Sector

Mission

To identify gaps in county services, strengthen service organizations, and create a networked countywide system of services, timely support and empowerment. Identifying solutions that meet the needs of those county residents with and without access to the web.

Housing insecurity is reduced and rapid-rehousing of vulnerable populations achieved through public-private sector partnerships, innovation, research and tested models.

To meet housing needs, the action teams assess the need for immediate rapid rehousing, as well as all forms of housing insecurity. From there, the team researches solutions and designs local initiatives to address gaps in housing. The action team's work is informed by decades of new design focused on green buildings, tiny homes and prefabricated structures and city zoning laws to increase additional dwelling units.

Resource Agencies

1. Alta Tierra Apartments
2. Families and Youth Inc.
3. Battered Family Services/ My Sister's House Services
4. Help New Mexico Inc.
5. Homewise
6. La Casa Inc.
7. Adelante Development Center
8. Native Partnership for Housing Inc.
9. Four Hills Apartments
10. St. Genevieve Village
11. Dona Ana Park Apartments
12. Chaparral Senior Housing

1. Alta Tierra Apartments

Street Address: 1500 E. Madrid Ave

City: Las Cruces **County:** Dona Ana **State:** NM **Zip Code:** 88001

Phone: (575)-525-8535

Website: apartments.com

Email: N/A

Hours and Days of Operation: Mon-Fri 8am-5pm; Sat by appointment only

Costs for Services: \$30 background check; \$540 security deposit; \$540 monthly

Languages spoken: English; Spanish by translator (if needed)

Available to: All

Services (face to face): 2 bed 1 bath, 780 SqFt

Services (online): None

WIFI availability: Available in community room (**note:** Due to precautions of Covid-19, room availability is closed)

Transportation support to services: Bus stop is a 1 minute (249ft) walk from the agency. Head southwest on E Madrid Avenue toward Desert Drive.

Waitlist: Small—unable to give an exact amount.

Social Media: None

COVID-19 CONCERNS: (**note:** Manager building currently closed—by appointment only; 6ft social distancing; mask requirement; & sanitation)

2.Families and Youth Inc. (FYI)

Street Address: 1320 S. Solano Dr.

City: Las Cruces **County:** Dona Ana **State:** NM **Zip Code:** 88001

Phone: (575) 522-4004

Website: <http://fyinm.org>

Email: N/A

Hours and Days of Operation: Mon. & Tue. (8am-5:30pm); Wed. & Thurs. (8:30am-5:30pm); Fridays (8:30am-4:30pm)

Qualifications:

Costs for Services: None, only for therapy

Languages spoken: English/Spanish

Available to: Families, youth, and children in need of housing assistance. Shelter is available for youth (12-17 years old).

Services (face to face): My Friend's Place Emergency Youth Shelter: Teens in need of assistance can apply or be referred to be provided with services. Assistance is provided to teens ages 12-17. Assistance includes behavioral health, medical care, food, clothing, shelter and life-skills training services. The teens have the opportunity to stay up to 90-days in the facility. El Crucero program provides homeless and undocumented families affordable housing.

Services (online): Telehealth counseling

WIFI availability: None

Transportation support to services: Bus stop is a 2 minute (0.1 mile) walk from the agency. Head southeast on S Solano Drive toward Foster Road.

Waitlist: Housing (1-2 years)

Social Media Links: Facebook (@fyinewmexico); Instagram (@fyinm1)

COVID-19 CONCERNS: (Note: Employees and clients must wear masks, practice 6ft social distancing, and sanitation.)

3. Battered Family Services/ My Sister's House Shelter

Street Address: 207 S. Strong Drive **City:** Gallup **State:** New Mexico **Zip Code:** 87301

Phone: General information (505) 722-6389; Immediate assistance (505) 722-7483

Website: <https://batteredfamilies.com/>

Social Media: Facebook (@BatteredFamiliesServicesInc)

Email: Executive Director, Emily Ellison (ellison@batteredfamilies.com); Legal Advocate, Dee Velasco (velasco@batteredfamilies.com)

Hours and Days of Operation: Monday (8:30 a.m.- 5 p.m.); Tuesday- Thursday (8 a.m.- 5p.m.) and Friday (8 a.m.- 4:30 p.m.)

Costs of Services: None

Languages spoken: English, Navajo, and Zuni

Available to: Domestic and sexual violence victims, and homeless individuals or families. **(Note: The main office is located in Gallup, NM, but is available to assist anyone throughout the Dona Ana County.)**

Services (face to face): Batterer's intervention program—For individuals with a past history of partner abuse. Provide emergency shelter for individuals or families in need of an urgent safe place to stay. Crisis lines that assist the 24-hours

Services (online): None

Wi-Fi availability: Limited because of poor/ bad connection. Depends on the city located at

Transportation support to services: Transportation is offered when needed or because of an emergency.

Waitlist: None. If they aren't able to assist the families or individuals, they refer them to someone else

COVID-19 concerns: Follow COVID-19 guidelines, including wearing a mask, and social distancing

4.Help New Mexico Inc.

Street Address: 5101 NE Copper Ave. (Headquarters)

City: Albuquerque **County:** Bernalillo **State:** New Mexico **Zip Code:** 87108

Address: Las Cruces- 2801 Missouri Ave # 7, Las Cruces, NM 88011

Phone: Headquarters-(505) 265-3717 or Las Cruces- (575) 526-2402

Website: <https://helpnm.com/>

Social Media: None

Email: None

Hours and Days of Operation: Monday- Friday (8 a.m.-5 p.m.)

Costs of Services: None

Languages spoken: English and Spanish

Available to: Agricultural workers, children, families, and senior citizens all across the state of New Mexico. (Note:

Services (face to face): Assist with connecting people with jobs and education. Provide food, housing, utility and health assistance. Special programs for agricultural workers (bring license and documents as proof)

Services (online): None

Wi-Fi availability: None

Transportation support to services: Pick up documents from clients' location if needed. The nearest bus stop in Las Cruces is S Telshor Blvd & Missouri Ave, a 2-minute walk (0.1 mile). Head west on Missouri Ave toward S Telshor Blvd, then turn right. Your destination will be on the left.

Waitlist: None

COVID-19 concerns: Follow COVID-19 guidelines, including wearing a mask, and social distancing

5.Homewise

Street Address: Santa Fe- 1301 Siler Rd Bldg D Santa Fe, NM 87507
Albuquerque- 500 2nd St SW Albuquerque, NM 87102

Phone: Santa Fe- (505) 983-9473 and Albuquerque (505) 243-6566

Important note: The main offices are in Santa Fe and Albuquerque, New Mexico, but can still assist you throughout the state of New Mexico. (Please contact the main office for guidance on the different locations).

Website: <https://homewise.org/>

Social Media: Facebook (@HomewiseNM); <https://twitter.com/homewisenm>;
<https://vimeo.com/homewise>; <https://www.instagram.com/homewise/>;
<https://www.youtube.com/user/HomewiseHomes>

Email: kbrown@homewise.org

Hours and Days of Operation: Monday-Friday (8 a.m.-5 p.m.)

Costs of Services: None

Languages spoken: English, Spanish and assistance is available for hearing impaired

Available to: Everyone, no requirements. People without social security can still apply for the services.

Services (face to face): Not at the moment because of COVID-19. Only via Zoom, e-mail or phone call

Services (online): Provide coaching through two different online classes taught by 6 video modules and informative handouts. Homebuyer class provides information about home ownership, home purchase, and realtors. Financial Business class provides information about credit improvement, budget, and costs.

Wi-Fi availability: Yes, in the office **Waitlist:** None

Transportation support to services: None

COVID-19 concerns: Follow COVID-19 guidelines, including wearing a mask, and social distancing

6.La Casa Inc.

Street Address: 800 S. Walnut St. Las Cruces, NM 88001

Phone: General service (575) 526-2819 and 24- hour service (575) 526-9513 or 1 (800) 376-2272

Website: <https://www.lacasainc.org/>

Social Media: <https://www.facebook.com/lacasalc/>

<https://twitter.com/LCLaCasa>

Email: None

Hours and Days of Operation: Monday- Friday (8:30 a.m.-5:30 p.m.)

Costs of Services: None, only for the Batterer's Intervention Program (B.I.P.)

Languages spoken: English, Spanish and interpreter if needed.

Available to: Domestic violence victims or domestic violence perpetrator.

Services (face to face): Shelter/housing, support groups, counseling, and legal assistance. Also, 1- hour crisis interview regarding what is going on in the client's life.

Services (online): B.I.P online classes and domestic violence safe online classes.

Wi-Fi availability: None

Transportation support to services: Yes, a van-driver will help if needed. The nearest bus stop is right in front of La Casa Inc. Agency.

Waitlist: None

COVID-19 concerns: Follow COVID-19 guidelines, including wearing a mask, and social distancing.

7.Adelante Development Center

Street Address: 2251 Calle de Santiago **City:** Mesilla **State:** NM **Zip Code:** 88046

Phone: (505) 341-2000

Website: <https://goadelante.org/>

Email: info@GoAdelante.org

Social Media: <https://www.instagram.com/goadelante/>

<https://twitter.com/GoAdelante>

<https://www.facebook.com/GoAdelante>

Hours and Days of Operation: **ask**

Costs of Services: None

Languages spoken: English and Spanish

Available to: Seniors (ages 60 and over)

Services (face to face): Help people apply for SNAP, Medicare, and other federal programs

Services (online): None

Wi-Fi availability: None

Transportation support to services: Yes, vans are used to assist people when necessary. The nearest bus stop is at 300 W Lohman Ave, Las Cruces, NM 88001. It is a 6-minute walk (0.3 mile). Head east on W Lohman Ave toward S Alameda Blvd, then Turn left onto S Alameda Blvd, and turn left onto W Griggs Ave. Your destination will be on the right.

Waitlist: None

COVID-19 concerns: Follow COVID-19 guidelines, including wearing a mask, and social distancing.

8. Native Partnership for Housing, Inc.

Street Address: 1664 South 2nd Street Gallup, New Mexico 87301 (offered throughout the state of New Mexico)

Phone: (505) 722-0551 (contact them if you are seeking services outside of Gallup, New Mexico)

Website: <https://nativepfh.org/contact-us/>

Email: Rollin Wood, Executive Director, rwood@npfh.org

Priscilla Otero, Chief Financial Officer, potero@npfh.org

Belinda Hadley, Loan Originator, Belinda@npfh.org

Cesar Castaneda, HBE Counselor, Ccastaneda@npfh.org

Social Media: None

Hours and Days of Operation: Monday- Friday (8:00 a.m.-5 p.m.), changes on holidays

Costs of Services: There is a credit report fee

Languages spoken: Navajo and English

Available to: Everyone who is interested. The homebuyer education class is required

Services (face to face): None at the moment, only via Zoom or phone.

Services (online): The homebuyer education class and other classes (can be accessed on the website).

Wi-Fi availability: None

Transportation support to services: None

Waitlist: None

COVID-19 concerns: Follow COVID-19 guidelines, including wearing a mask, and social distancing.

9.Four Hills Apartments

Street Address: 2595 Mars Ave

City: Las Cruces **County:** Dona Ana **State:** NM **Zip Code:** 88012

Phone: (575)-382-0500

Website: kaykayreality.com

Email: fourhills@kay-kay.biz

Hours and Days of Operation: Mon-Fri 8:30am-5:30pm

Costs for Services: \$10 application fee (**Note:** Includes background and credit check)

Lease: 6 and 12 month lease terms are available

Languages spoken: English; Spanish by translator (if needed)

Available to: Low Income Housing Tax Credit property

Services (pricing): **3 Bed/ 2 Bath, 1,143 SqFt** (Rent: \$775-\$1,025) (Deposit: lowest is one months rent); **2 Bed/ 2Bath, 934 SqFt** (Rent: \$671-\$925) (Deposit: lowest is one months rent)

Services (online): None

WIFI availability: Purchase own

Transportation support to services: Bus stop is a 14 minute (0.8 miles) walk. Head southeast toward Eagle Ridge Drive, turn left onto Eagle Ridge Drive, turn right onto Mars Ave, then turn right onto Del Rey Blvd. Destination will be on the right.

Waitlist: No waitlist, first come first serve

Social Media: N/A

COVID-19 CONCERNS: (note: By appointment only; 6ft social distancing; mask requirement; & sanitation)

10.St. Genevieve Village

Street Address: 1634 E. Mulberry Ave. #C1

City: Las Cruces **County:** Dona Ana **State:** NM **Zip Code:** 88001

Phone: (575) 523-5906

Website: jlgray.com

Email: stgenevievevillage@jlgray.com

Hours and Days of Operation: Mon-Fri from 8am-12pm [Appointment only]

Costs for Services: HUD Section 7 (see link for more information); Free background check; Free application fee

Eligibility: Proof of income (annual income under \$1850) and must pass background check

Languages spoken: English; Spanish by translator (if needed)

Available to: Seniors or disabled persons

Services (pricing): **1 Bed/ 1 Bath.** Rent is based on clients income (**Note:** one third of income); Utility allowance: \$49 monthly.

Services (online): Online payments

WIFI availability: Community room only (**Note:** closed due to Covid-19)

Transportation support to services: Bus stop is an 8 minute (0.4 mile) walk. Head north toward E. Mulberry Ave. Turn left toward E. Mulberry Ave. Turn right onto E. Mulberry Ave. Then turn right onto Evelyn St.

Waitlist: 6 months to a year **Lease:** 1 year

Social Media: N/A

COVID-19 CONCERNS: (note: 6ft social distancing and mask requirement)

11.Dona Ana Park Apartments

Street Address: 1900 N. Solano Dr.

City: Las Cruces **County:** Dona Ana **State:** NM **Zip Code:** 88001

Phone: (575)-524-2524

Website: Apartments.com

Email: donaana@monarchnm.com

Hours and Days of Operation: Mon-Fri 8am-5pm (**Note:** Closed for lunch 12pm-1pm)
[Appointment Only]

Costs for Services: Free of cost (**Note:** background check, credit check & rental history check)

Lease: 12 Months

Languages spoken: English; Spanish by translator (if needed)

Available to: Low-income based; HUD- Section 8

Services (pricing): 1 Bed/ 1 Bath, 638 SqFt; 2 Bed/ 1 Bath, 664 SqFt; 2 Bed/ 2 Bath, 992 SqFt; 3 Bed/ 1 Bath, 627 SqFt; 3 Bed/ 2 Bath, 1,008 SqFt. (**Note:** Rent & Deposit will be based on clients income. Usually a third of total income)

Services (online): None

WIFI availability: Purchase on own

Transportation support to services: Bus stop is a 4 minute (0.2 mile) walk. Head northwest toward N Solano Dr. Turn left toward N Solano Dr. Turn right toward N Solano Dr. Turn right onto N Solano Dr. Cross the road & destination will be on the right

Waitlist: 1 Bedroom- 12 months; 2 Bedrooms- 3-4 months; 3 Bedrooms- 6-8 months.

(Note: Once a client is taken off the waitlist, they will need to bring proof of income, birth certificate, and ID of anyone over 18 who will be living in the household.

Social Media:

COVID-19 CONCERNS: (note: 6ft social distancing; mask requirement; & sanitation temp taken)

12.Chaparral Senior Housing

Street Address: 2350 Nevada Ave

City: Las Cruces **County:** Dona Ana **State:** NM **Zip Code:** 88001

Phone: 575-526-8333

Website: N/A

Email: csh@monarchnm.com

Hours and Days of Operation: Mon-Fri 8am-5pm [Appointment Only]

Costs for Services: Free of cost

Lease: 12 months

Languages spoken: English; Spanish by translator (if needed)

Available to: Low-income Seniors, 62 years or older. (**Note:** Income limit for 1 person: \$19,250 a year; 2 persons: \$22,000 a year)

Services (pricing): 1 Bed/ 1 Bath, 527 Sq Ft. (**Note:** Rent & Deposit will be 30% of monthly income. Must provide proof of income, social security card, ID, and birth certificate)

Services (online): N/A

WIFI availability: Purchase on own

Transportation support to services: Bus stop is a 5 minute (0.3 mile) walk. Head west toward Nevada Ave. Turn left onto Nevada Ave. Turn right onto S Walnut St. Destination will be on the right.

Waitlist: 6months -12months, varies.

Social Media: N/A

COVID-19 CONCERNS: (note: 6ft social distancing; mask requirement; & sanitation)

Behavioral Health Action Team

Mission

To identify gaps in county services, strengthen service organizations, and create a networked countywide system of services, timely support and empowerment. Identifying solutions that meet the needs of those county residents with and without access to the web.

All forms of behavioral health care are enhanced with delivery systems empowered by video conferencing. A countywide system of support is strengthened.

The 100% New Mexico action team focused on behavioral health care serves a vital role in a time of crisis and change. The action team works with partners in the behavioral healthcare field to support reaching all county residents with the timely care they may need. This includes assessing to what degree county residents have easy access to current care. Gaps will include costs, transport and awareness of services. In many cases, the team can promote use of video conferencing technology to serve many clients. Assessments by the team are made to identify who might not be able to use such technology and create face to face options for behavioral health care. New support groups are being developed to meet the unique needs of different populations.

Resource Agencies

1. A New Hope Therapy Center
2. Nexus Counseling Center
3. Mariposa Counseling Center
4. Alameda Marriage and Family Therapy

1. A New Hope Therapy Center

Street Address: 715 E. Idaho, Suite 2B **City:** Las Cruces

County: Dona Ana **State:** New Mexico **Zip Code:** 88001

Phone: (575) 556-9585 **Email:** info@anewhopetc.org

Website: www.anewhopetc.org **Other social media:** Facebook (@ANewHopeTC), Instagram (@anewhopetc), and Twitter (@ANewHopeTherap1)

Hours and Days of Operation: Monday-Friday

Geographic Area covered: City of Las Cruces, Dona Ana County

Transportation route:

Languages Spoken: English & Spanish

Cost for Services? (Or maybe Payments Accepted including insurance, Medicaid, cash, checks, payment plans?) Cash, Check, Health Savings Account, Mastercard, Discover, Visa, and Paypal. Accepted Insurance Plans: Blue Cross/Blue Shield, GEHA, Magellan, Medicaid, Molina Marketplace, New Mexico Health Connections, Presbyterian, True Health New Mexico, United Healthcare, and Out of Network

Telehealth sessions &/or services provided? Yes

If so, what services? Individual therapy, child therapy, family therapy, relational therapy, EMDR therapy, and group therapy

Providers in agency work with...Adults (18 years & older), Adolescents (13-18), Children, Infants & Toddlers, and Couples

Clinical specializations are: Abuse & neglect issues, juvenile justice issues, adolescent mental health, behavior problems, ADHD/ADD, physical & sexual abuse, depression & anxiety, trauma & PTSD, self-esteem issues, domestic violence, divorce issues, gender identity, stress & anger management, bereavement & loss, parent & child relationship problems, senior & geriatric issues, couples counseling, and relationship issues

The best way to refer clients to the agency is: Due to COVID-19, website and phone messaging

COVID-19 CONCERNS: (note: any changes in services or safety requirement for face to face sessions) All services are being provided virtually via video servicing platforms

Number of open slots available/number on waiting list:

Licensing and Accreditation: New Mexico/ C-05483

Clinical Staff Credentials: LPCC, LMFT, LAMFT, LMHC, LCSW, and LMHC

2. Nexus Counseling Center

Street Address: 350 El Molino Blvd. **City:** Las Cruces **County:** Dona Ana

State: New Mexico

Zip Code: 88005

Phone: 575-449-2288

Email: jb@nexuscounseling.com

Website: www.nexuscounselingcenter.com/contact-us

Other social media: n/a

Hours and Days of Operation: Monday-Friday

Geographic Area covered: City of Las Cruces, Dona Ana County

Transportation route:

Languages Spoken: English

Cost for Services? (Or maybe Payments Accepted including insurance, Medicaid, cash, checks, payment plans?) Cash. Accepted insurance plans: Blue Cross/Blue Shield, Presbyterian/Magellan, United Healthcare, Optum, Molina Healthcare, Cigna, Western Sky, NM Medicaid

Telehealth sessions &/or services provided? Yes

If so, what services? Individual therapy, couples counseling, and family therapy

Providers in agency work with...Adults (18 years & older), Adolescents (13-18), and Couples

Clinical specializations are: Adolescent and LGBT populations

The best way to refer clients to the agency is: Phone call, text message, or email

COVID-19 CONCERNS: (note: any changes in services or safety requirement for face to face sessions) Sessions by appointment only

Number of open slots available/number on waiting list:

Licensing and Accreditation: NBCC (National Board for Certified Counselors), CCATP (Certified Clinical Anxiety Treatment Professionals), and the ACA (American Counseling Association)

3. Mariposa Counseling

Street Address: 210 W. Las Cruces Ave. **City:** Las Cruces

County: Dona Ana **State:** New Mexico **Zip Code:** 88005 **Phone:** (575) 201-3334

Email: catherine@mariposacounselingcenter.com

Website: www.mariposacounselingcenter.com & www.emotionaltriggerstreatment.com

Other social media: n/a

Hours and Days of Operation: Tuesday-Saturday 10am-5pm

Geographic Area covered: New Mexico & Colorado

Transportation route:

Languages Spoken: English

Cost for Services? (Or maybe Payments Accepted including insurance, Medicaid, cash, checks, payment plans?) Cash, sliding scale, payment plans

Telehealth sessions &/or services provided? Yes

If so, what services? Counseling

Providers in agency work with...Adults and Couples (18+)

Clinical specializations are: Unresolved trauma that causes PTSD, anxiety, depression, anger issues, and guilt/shame/self-esteem

The best way to refer clients to the agency is: Phone call and email

COVID-19 CONCERNS: (note: any changes in services or safety requirement for face to face sessions) Currently Telehealth only.

Number of open slots available/number on waiting list: Slots are available

Licensing and Accreditation: Colorado LPC.0014234 and New Mexico CCMH0198001

4. Alameda Marriage & Family Therapy

Street Address: 619 N. Alameda Blvd.

City: Las Cruces

County: Dona Ana

State: NM

Zip Code: 88005

Phone: (575) 405-7146

Email: alamedamft@gmail.com

Website: alamedamft.com

Other social media:

Hours and Days of Operation: By Appointment

Geographic Area covered: Dona Ana/ Las Cruces

Transportation route:

Languages Spoken: English, Spanish

Cost for Services? (Or maybe Payments Accepted including insurance, Medicaid, cash, checks, payment plans?): Most major insurances accepted, cash, checks

Telehealth sessions &/or services provided? Yes

If so, what services? Telehealth sessions

Providers in agency work with... Adults (18+), Adolescents (13-18), Children (3-12), Infants & Toddlers (0-3), and Couples

Clinical specializations are: Family Systems, Military, Trauma, Relationships, Sexuality, Substance Abuse, Developmental Issues

The best way to refer clients to the agency is: Phone call or email

COVID-19 CONCERNS: (note: any changes in services or safety requirement for face to face sessions)

Number of open slots available/number on waiting list: N/A

Licensing and Accreditation: LMFT, LADAC

